



# UNITED STATES PATENT AND TRADEMARK OFFICE

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Bb Data Sheet

CONFIRMATION NO. 8995

<b>SERIAL NUMBER</b> 09/782,677	<b>FILING DATE</b> 02/12/2001 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2161	<b>ATTORNEY DOCKET NO.</b> 19538-05784
<b>APPLICANTS</b> Mark C. Pace, Las Vegas, NV; Thomas W. Cook, Linwood, NJ;				
<b>** CONTINUING DATA *****</b> THIS APPLN CLAIMS BENEFIT OF 60/245,903 11/03/2000 <i>JLS</i>				
<b>** FOREIGN APPLICATIONS *****</b> <i>84</i>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 04/05/2001</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after		<b>STATE OR COUNTRY</b> NV	<b>SHEETS DRAWING</b> 3	<b>TOTAL CLAIMS</b> 75
Verified and Acknowledged <i>[Signature]</i> 11/18/2001 Examiner's Signature Initials		<b>INDEPENDENT CLAIMS</b> 5		
<b>ADDRESS</b> 758				
<b>TITLE</b> Automated service scheduling system based on customer value				
<b>FILING FEE RECEIVED</b> 1990	<b>FEES:</b> Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	